

Policies and Information / FAQs

Booking

Booking a private tour with me is easy! Simply call me at 912 663 8310 or email infoallaboutsavannahatours@yahoo.com. If you need a confirmation – email me and my response will serve as your confirmation.

Deposit & Timeliness & Pick up Location

There is no deposit necessary. Therefore, you are on the honor system. If you book, please show up for your tour. Others may have wanted your space and could have gone if you were unsure about your booking. Also, there is often another party booked after you, so please be ready at the time your tour is supposed to start so you can see everything that tour entails. If you are late, I can't extend the time for you when other folks are depending on me to pick them up next. **Your tour time starts at the time of your booking.** So, *please* be on time and waiting at the curb (near the valet & not in your room) of your hotel so I can scoop y'all up and whisk you off on your adventure not missing a moment. If you'd rather I pick your party up from where you've had breakfast or lunch I'd be happy to.

Wait List

I book up quickly because I am only one person doing private party tours. It is common that I am already booked if you don't call enough ahead of time to make your reservation. If I am booked, please write me an email and I will call you if someone else cancels on the day and time you wanted. The spring is so pretty with all the flowers blooming so it is really busy and booked a lot then. January and February are my only slow months.

Payment

The cost of each tour *per person* is listed on each tour page. Since there are many different tours and times associated with each, there are different prices per person. You may pay at the *end* of the tour with either cash or a credit card. **I do not take checks of any kind, travelers or personal.** Since I carry a Square card reader, it is easy to use charge if you'd like.

Two person Minimum

You must have at least 2 people in your party to have a private tour with me. One of my vehicles can carry up to 6 people so that is the largest tour party I can accommodate.

What's on the tour & What's Not...

Each tour has a page with a small write up about what the itinerary is for that tour along with pics of some of the locations. It takes that exact amount of time to see those locations. If you are having fun and ask to see additional locations that are *not on that tour* you scheduled, I may not be able to accommodate when there is another tour booked after yours. So, please be sure when you book about which tour is really the one you want. Often times, I hear indecision over 4 hours, Beaufort or the 2.5 hour tour while booking on the phone. Then the folks start their tour and want to extend and can't because someone else is scheduled after them.

Since I provide a private tour service, my focus is to provide you with a fun day of history and sightseeing, *not shopping* – that is not factored into the time it takes to provide you with my tour information. **I am not a taxi and do not hold a license for such so please understand that when you**

book with me, I am not a private car for hire like a limo in which a driver would shuttle you around to spots for shopping or eating or house museums. I am happy to recommend Greg at Southern Comfort Limo for that kind of livery service.

I get asked to do "Civil War" tours from time to time and that is not something I offer. I do include a lot of that information on all my tours, but it is not a tour a do with a specific saturation of that and only that info. There are others who do so please book with them.

Places I like

I will be pointing out to you many different lunch and dinner spots on our tour that I, as a local, enjoy. You may want to think about eating at the Olde Pink House. I love their She Crab soup and Fried Green Tomatoes with a Crab Cake plate. Then I go to Leopold's Ice cream for dessert. So there's your head start! There's also great shopping in City Market and on Broughton Street. Levy's has estate jewelry – yay.

There are many house museums open to the public for tours like Mercer House of Midnight in the Garden of Good and Evil fame, or the Owens Thomas House. **Touring these houses is not part my tour** offerings, so you may want to visit these homes before or after your time with me. They are often owned and operated by Societies or private folks who have their own tour guides and prices to tour them. Those two I mentioned are my favorite ones!

Cancellation Policy

I am an easy gal to talk to and I really want you to know that if something has happened, and you need to cancel, it's ok. I will get someone else in that spot from my Cancellation list. I will not charge you for cancelling either. ☺ Just try to let me know at least 2 days ahead of time and not the day of.

Pets

If you have a certified service dog, they are ok to come on my tours. If you are someone who is worried about being allergic to pets, I have several vehicles and each are detailed after tours so do not worry.

Cleanliness

I take pride in the cleanliness of my vehicles. You can be assured of a trash-free, smoke-free environment as **I don't allow smoking** nor do I smoke. Please take your belongings with you and any cups you may have picked up along the way. Also help me to keep my tour vehicle nice for the next person by refraining from placing your feet up on the seats, dash or any other places feet don't go. Also, there are cup holders for everyone, even in the convertible so you can always bring that coffee- just **no alcoholic beverages.**

Thanks y'all!

Kathy